

Policies

Effective January 1st 2008. Peace of my heart reserves the right to change the terms, conditions, and notices at any time, and such modifications shall be effective immediately upon posting of such changes. You are therefore responsible for regularly reviewing these policies and additional terms or notices posted on the Peace of my heart web site. Your continued access of this website shall be deemed your conclusive acceptance of the modified agreement.

Welcome! Thank you for choosing Peace of My Heart (POMH). I am certain your dog(s) will enjoy themselves thoroughly and when you have seen first hand the environment they will be staying in while boarding here, you will surely have the peace of mind needed to focus on whatever is taking you away from home. In order to make each and every stay hassle free and to ensure a long-lasting relationship between yourselves, your pets, myself, and my pets, please familiarize yourself with these policies. They are intended to make the interests of all parties be at the forefront of the service provided.

Socialization/Puppy Training

In-home training

In order for me to guarantee the results I have mentioned (please refer to the Services page for details), the puppy must stay with me in my home for at least four weeks. The puppy may come home two days a week. The puppy must be picked up and dropped off at the puppy's home. Fees will apply and can be found on the Rates page. Appropriate vaccinations must be current and proof of such provided at the first training session. Tours of the facility/home where they will be living and training are encouraged and can be arranged by appointment.

Individual Puppy Training Sessions

Cancellations/No-show

If a training session has been scheduled and you do not cancel it with a 24-hour notice, or you do not show up, you will be charged for 50% of the rate. All rates can be found on the Rates page. Likewise, if I do not cancel with a 24-hour notice you will receive a 50% credit of the rate toward your next training session.

Session Durations

All sessions will be 30 minutes long. A puppy's retention is maxing at 20 minutes.

Tardiness

If you are 10 - 15 minutes late for a scheduled session, you will be billed for that time. Likewise, if I am 10 - 15 minutes late, you will receive a credit for the time at a future session or can have the amount of time I am late added to the current session at no charge. If you or I am more than 15 minutes late, the session will be considered a no-show. The responsible party for the no-show will compensate the other accordingly.

In-home Boarding

Grooming

Since your pet(s) will be staying in my home, it will be expected by POMH that he or she will have had a bath within one week of coming to board with me. If he or she is picked up and I feel that the pet is in need of a bath, I will advise you at that time that they will be getting a bath upon arrival at my home. The applicable fees will be included on the invoice.

Vaccinations

At the time of the first boarding, proof of current vaccinations (within 10 months) will be required. At the anniversary of the first boarding, you will be asked to provide proof of current vaccinations. Required vaccinations: Rabies, DHLPP or DAPP2, and Bordetella.

Pick up/Drop off Service

Pets will be picked up and dropped off at the pets' home. This is required due to zoning restrictions where I live. It is zoned R-4A. This zoning allows for in-home businesses, however, with the condition that it is not a retail business and that the business does not generate commercial traffic.

Facility/Home Tours

Are strongly encouraged. I would not leave my pets anywhere that I was not able to see the conditions they were being kept in. However, since this is my home as well, tours will be by appointment only. I will not require any specific time notification, if I am home and available you are welcome, please call first!

Behaviors

Please notify me of any behavioral issues your pet may have, i.e. possessive, aggressive, does not get along with males, etc. We don't want any unnecessary problems between other pets. All pets will be afforded ample play time, however, to ensure the safety of all

the pets, there might be occasions where some pets will have to play alone or only with the pets they don't have a problem with.

Incessant Barking

I realize that barking for a dog is just like you and me speaking. However, due to the environment they will be in when staying with me, it is my responsibility as a respectful neighbor to not allow pets to board with me that are incessant barkers (without provocation). I do not use bark collars. Therefore, I would not have a way to prevent them from barking. If during your initial boarding with POMH, it is discovered that your pet barks constantly without provocation, you will respectfully and politely be asked not to board at POMH in the future.

Accommodations

POMH offers very unique boarding accommodations. It offers nine rooms that range in size. They are all large enough to accommodate two same like size dogs from the same household. Only pets from the same household will stay in the same room. There is even one room large enough to accommodate two Grate Danes. If the pets are well-socialized, they will be allowed to roam freely in the area of the house devoted to POMH. When I am gone, the pets will be in their rooms. They will be fed and sleep in their rooms. If a second pet from the same household is requested by the pet owner to have a separate room, the \$5 discount for the 2nd pet from the same household will not apply.

Reservations

Can be made via this web site, simply click [here](#) or the reservations page at the top, and follow the prompts. You will be notified within 48 hours of availability.

Changes/Cancellations

Need to be made within 48 hours of requested change/cancellation. Failure to do so will result in a 18% service charge of scheduled service. If you need to make a change and do not provide 48 hours notice, any service required to accommodate requested change will be at the pet owners' expense.

Long-term Boarding

Scheduled boarding that exceeds 7 days will require 50% of the scheduled boarding fee at the time of picking pet(s) up.

Methods of Payment

At this time, we accept Visa, Mastercard, cash and checks. Checks made payable to Peace of My Heart.